



Unipart Logistics North America Opens New Jaguar Facility in Toronto, Canada

On October 1st 2007, Unipart Logistics North America, Unipart's specialist supply chain business, opened their new Jaguar Parts Distribution Center, supporting deliveries of Jaguar aftermarket parts to 23 dealers nationwide.

Under its "performance based" logistics contract, this new facility extends Unipart's presence in North America, and as part of Unipart Logistics North America's strive for continuous improvement, the new facility will also result in faster lead times, improved stock delivery service levels in the majority of the Canadian Jaguar dealer markets and further enhances our customer's service satisfaction.

The 40k sq. ft. facility based in Brampton, located northwest of Toronto, was sourced and fitted in line with our long term partner's, Jaguar Canada, requirements. The facility was designed and fitted to meet Jaguar's operational and strategic objectives, but with the flexibility to operate as a shared customer operation with space available for additional customers.

The transfer of operational service from the California & New Jersey operations proceeded without any impact on service. This was as a result of detailed planning that was necessary given that the transfer impacted processes not only in North America, but also in the UK where inventory is sourced. During its first month of operation, all Stock and "Rush" orders for Canadian dealers were delivered within the performance levels being met prior to the transfer, while the order to delivery lead time has been reduced for the vast majority of dealers.

Doug Baxter, After Sales and Parts Manager, Jaguar Land Rover Canada commented:

"Jaguar Canada is committed to providing a luxury customer service experience, commensurate with the Jaguar brand. The opening of the Jaguar parts warehouse in Canada will eliminate border delays and reduce parts delivery times, enabling our dealers to repair and return cars to our Jaguar customers more quickly. I am very pleased with the smooth transition to the new Canadian facility - it opened on-time with no disruption in service. We are particularly pleased to open the Canadian facility before the launch of the new JAGUAR XF this spring".

Richard MacLaren, General Manager, Unipart Logistics North America commented:

"This new facility builds on our strong partnership with Jaguar Canada. This new investment extends Unipart Logistics North America's presence in North America and

positions us for future growth in Canada. We look forward to continuously improving the customer experience through our customer intimacy program “Hearts & Minds” and the service offered to the dealers through our unique way of working: The Unipart Way.”

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Notes to editors

- 1. Unipart Group employs more than 9,000 employees worldwide and has an annual turnover of more than \$2.4billion.**
- 2. The Unipart Group is a major force in logistics for blue-chip customers.**
- 3. The Unipart Logistics division provides technology logistics for Vodafone UK, 3 and BSkyB, retail logistics for Halfords, Jessops and Homebase and aerospace logistics for Airbus as well as managing worldwide logistics for all Jaguar aftermarket parts.**
- 4. Unipart also offers expert consultancy in implementing lean principles across a variety of industry sectors as well as supply chain specific expertise.**

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