



Hewlett Packard

UTL provides UK wide field storage and a comprehensive next day and same day two hour distribution service. UTL also controls the returns processes for computer and printer reconditioned parts through UTL-manned field stores. Service levels are at the leading edge of logistics support - target times in the field stores are to have orders picked and ready for dispatch within 10 minutes of order receipt. Transportation is effected through a combination of dedicated vehicles and parcel carriers and couriers. The vast majority of replaced computer and printer parts are reconditioned so UTL controls the returns processes for HP including dispatches to approved contractors.